such, he proposes a new positive future everything to work for in local communities community and place much stronger than is taken now. being re-energised by new initiatives. As and that they are more than capable of mongers? Mulgan suggests that there is acknowledged by the persistent doomthis insightful book—are the bonds of by both church leaders and politicians? Do we live in a broken society, as claimed for community life—if appropriate action the government's policy unit argues in Or, as Geoff Mulgan, a former head of

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Community Living and Geoff Mulgan

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Living and Community

Geoff Mulgan





and far reaching in its implications this environmental, political, economic and series examines the significant social and timely books the Edge explore warming. In this series of important will be constrained; partly as a result energy, water and food imports will average, half a degree warmer and will of greenhouse gas emissions. The changed irrevocably, mainly as a result By the year 2025 the climate will have the years ahead professional challenges that we face in our lives in the future. Global in scope the impact these changes will have on regulations aimed at preventing global of climate change but also due to be in shorter supply and transport more extreme. Resources such as will have reduced but will also become fluctuate to a greater extent. Rainfall temperature is predicted to be, on

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and
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Geoff
Mulgan

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Simon Foxell and Adam Poole Introduction

or less time to offer to living, to our families, to the community? approximately 2025 will we have more time. As we look into the future to that has affected the way we live as a community, whether large or small, it is our changing attitude to our If there is one thing in recent decades

and for more hours than previous the television and computer time for most adults appears to be at a two, or more, incomes and undirected probably little truth in it. Certainly generations although there is premium or is spent indoors in tront of mortgage and supermarket bills, need most households, in order to pay the There is a belief that we work harder

> statement to Woman's Own magazine that "There is no such thing approach summarised by Margaret Thatcher 20 years ago in her as society, only individuals and families. communal activity when "there's something in it for me". It is an We are all in a hurry, all under pressure and only interested in

attempt has been made to find the time when the community will appointed and the government announces it wants to engage society be in another 20 years time? to re-engage and to behave as a community again. Where will let alone a value, to another government begging its citizens rhetoric has moved from a denial of society as having an existence come together, will interact and engage. In 20 years government British values (The Governance of the UK, July 2007). But no people around the country in a discussion on citizenship and and sustainable communities. A champion for volunteering is Policies centre on citizenship skills, participation and engagement Government is now keen, possibly desperate, to change this.

arguments fit into current propositions around happiness and up to be, if it does nothing or little for one's quality of life. These that work for purely financial reward is not all that it is cracked support systems. Similarly predicted is the popular discovery It is frequently suggested that in a world where travel will be litestyle. They are, of course, a middle class delusion mesh with beliefs in slow food and the importance of the convivial valued again and there will be a return to mutual, neighbourhood prohibitively expensive local communities will find themselves

of the world's riches; far-flung friendships based on common sounds and even flavours as well as particular types of work and can come to us without associated transportation costs; images, it in a virtual sense; enjoying those international products that give it up easily, but we may have to get more used to living in interests, computer and communications based work carried services, rather than the real and physical. Such virtual supping We have become used to living in an global world and will not

minded, instead it will encourage greater isolation and inward wherever it is to be found, will not make us more community and a continuing quest for the unusual, stimulating and exotic out on one continent to satisfy the needs of those on another tacing existences.

organisations are frequently holdovers from very different times and temples that have thriving congregations find it difficult to social circle. The local and immediate is less engaging than the and exclude those with different sets of beliefs from their direction. Individuals search for remote guidance and inspiration rather than faith generated New charitable organisations tend to be single-issue based many community support systems that do exist through religious want to reach out into the wider, non-spiritual, community. The particular, exclusive and remote. Even those churches, mosques congregation regularly together, has long been heading in this Religion, often cited as a community based activity that brings a

disparate interests together around agreed goods rather than how it can make sure that schools are a force for bringing newly interested in community cohesion, needs to think hard community-level conflict is most likely to arise. The government, bumping up against universal state provision and it is where sectarian division. The one exception is in education where faith is uncomfortably

global hectares (gha) as against 1.6 gha bio-capacity, a factor and rediscovering ways of living within our own means. The side of the earth, is likely to become compelling. This inevitably of use vs local supply of 3.5:1. To move towards at ratio of ecological footprint of the United Kingdom in 2003 was 5.6 means becoming more reliant on ourselves and finding unacceptable regimes or out-of-season food from the other external resources, whether oil and minerals from politically But, looking ahead, the need to become less-dependant or 1:1 is going to require a closer and more local relationship

> Global Footprint Network (www. footprintnetwork.org)

regionalism, so often proposed and discussed, onto our society. oetween supply and demand and it is this that will force the new

Standard analysis of the economy recognises the public, private to develop stronger communities and a more self-sustaining funding stream. Perhaps this sector's time is due when we need to over-commit itself when dependent on a fragile and fickle reliant on private funding, management, resources and leadership and the destructive impulses of the 1980s, but it is now very sector re-emerging from a nadir of public and government trust and voluntary sectors. Recent history has involved the public constrained world. economy in an equally global but far more energy and resource anxious not to attract the attacks made on the public sector or period the voluntary sector has quietly trodden a careful path, even when these have been seen to be lacking. Throughout this

education system also needs to prepare students for lives spent and employers for activities that add to the commonwealth. The salary levels, although the tax system might be adjusted to to be recognised in new ways. This is unlikely to be through not only in a variety of jobs but also contributing their talents in Instead it may relate to time made available by both individuals recognise the social value of time spent not working for profit. Time spent in voluntary, community supportive activity will need many different ways.

to find ways that are not predicated on consumption and growth on the strength brought to the UK by its willingness to be a vigorous and communal society. individuals and groups to play an interesting and creative part in a but that instead look to stability and providing opportunities for interests maintained across the world. The challenge for the UK is became inward looking rather than internationalist with links and by becoming more self-reliant and community focused it also multi-, or even inter-, cultural country. It would be a disaster if Such activities need to be outward looking and tolerant; building

Managing Communities— Looking to the Future Geoff Mulgan

Forecasters used to predict that economic growth and technological change would make people ever more detached from the places where they live. Instead, the picture is more complex. Some spaces have been privatised and fenced off. But, in other ways, our shared spaces are being democratised and people are becoming more concerned about, and more engaged with, the local environments in which they live and work.

Our work at the Young Foundation stretches back to another period when great struggles were underway over how local spaces should best be organised.² In the 1950s Michael Young and his colleagues led part of the assault against the excesses of planning and the movement of people into tower blocks on the edge of London.

2 The Young
Foundation was
founded in 2005
from the merger
of the Institute of
Community Studies
and the Mutual
Aid Centre. The
Foundation is a centre
for social innovation
based in East
London—combining
practical projects,
the creation of new
enterprises, research
and publishing.
Geoff Mulgan is
Director of The Young
Foundation.

as Young, Michael and Peter Willmott, Family and Kinship in East London, Harmondsworth:

Penguin, 1957.

4 Jacobs, Jane, The Death and Life of American Cities, New York: Modern Libran, 1961

The destruction of social bonds taking place then was the subject of a project and a very influential book published as Family and Kinship in East London.³ That project became, in turn, an inspiration for Jane Jacobs who, a few years later, wrote her seminal work on American cities, The Death and Life of American Cities, which was critical in helping people change the way they thought about urban life and communities.⁴ Both books encouraged people to look at cities, not as aggregations of buildings and infrastructures, but rather as organic places held together by social and informal bonds that could easily be shattered by ill-conceived plans.

Since then there has undoubtedly been progress: experts in architecture and planning are now much more likely to recognise and acknowledge some of the features of healthy living communities. Other things being equal; development proposals are more likely to involve the elements which generally encourage a sense of community: reasonable degrees of density, mixed-use; building design which involves lines of sight onto public spaces; connectivity, the mix of both fast flow when you want it, that is to say easy access to public transport, and slow flow when that is appropriate, with places squares, gardens, corners and parks where people can pause and mingle with others.

But, in other respects, there is still a very long way to go. People are able to exercise very little control over the buildings they live in and the planning and management of their streets. They have been on the receiving end of what has rained down from planners, architects and developers, with little chance to object, and even less chance to get engaged at an early stage of design.

Predicting the Future

Any predictions are risky. I've always liked the comment on one far left leader who, in 1930, said that it was "proof of Trotsky's farsightedness that none of his predictions has yet

and helpful?". More than half were able to answer "yes" asked the question "do you find your peers generally kind of politics. But their common theme is a weakening of the diminution of social capacity. The causes of fragmentation positively, half the figure in Switzerland and Portugal. in every OECD country except the Czech Republic and the survey of 11, 13 and 15 year olds in more than 30 countries to empathise, cooperate and get on with others. A recent capital to use the technical term, and the related capacities horizontal connections between people, bridging social are many—some are structural, some are consequences secular, and between different races; all resulting in a between rich and poor, country and city, religious and more disconnected and less integrated; with wider gulfs it is that society may well become more fragmented; but I do feel confident about what, for communities, is first sound ridiculous. I may have failed by that measure, come true". A famous futurist, Jim Dator, also said that United Kingdom where only 43 per cent felt able to answer years. It isn't that there won't be enough money, instead likely to be the biggest challenge over the next ten to 20 for any prediction about the future to be useful it must at

We know the evidence about unwillingness to intervene in street issues and disputes—which shows that UK's citizens are more prone to turn a blind eye than the citizens of other countries. There's no shortage of evidence of people becoming less tolerant, quicker to become angry—whether in the form or road rage or attacks on NHS staff. We know that levels of social trust declined steadily from the 1950s to the 1990s, and although the overall trend appears to have stabilised, it is worrying that 48 per cent of young people aged 11 to 18 years would not trust the 'ordinary man or woman' in the street whereas 30 per cent of adults would. Anti-social behaviour continues to be a top public concern in many areas. When people are asked if life is getting better or worse, a large majority think it is

getting worse and the specifics they cite are all about daily interactions, with 47 per cent citing a lack of respect and 46 per cent citing levels of crime.

This isn't about young people and old, though it is sometimes misleadingly presented through this frame. Indeed, in surveys of politeness to tourists in many cities the young tend to score better than the old, and it is men over 60 who come out worst Instead, it is about how we as humans relate to others, about the civilness of our society: our ability to live together.

a civil society in all its senses is so critical to well-being and mass of evidence on well-being and happiness around the gates as well, is bound to be a stunted one unable to live shutters, retreat to gated communities and put up internal or losing in the battle to shape spaces to meet their needs? our ability to thrive. So where do we stand? Who is winning messages they send, are vital to how happy we are, and to equality of recognition. How spaces are organised, and the talking to a stranger, and whether there is a rough and ready together, whether they feel safe walking down their street, relationships at the most micro level: how people live reinforces that it is also about trust, about the quality of part good governance. But the evidence again and again world. What makes societies happy is, in part income, in happiness. This is one of the messages from the growing up to its potential. It matters too because the presence of distrust, untriendliness, rage, a society where people put up So why should any of this matter? It matters because

Community Battlegrounds

hildhood

Many British cities are now favoured with much better play spaces than a generation ago: high quality materials and designs, and, in the latest planning codes, much stricter requirements for developers. But, overall civil society has lost ground on issues concerning childhood. Children growing up

today are bombarded by an intrusive and often shameless commercial culture and then are taken into the care of the state if things go really wrong, with the voice of civil society barely audible in the din. At the same time many international commentators have observed that cities like London are about as un-child friendly as it is possible to be

All families in OECD countries today are aware that childhood is being reshaped by forces whose mainspring is not necessarily the best interests of the child. At the same time, a wide public in the OECD countries is becoming ever more aware that many of the corrosive social problems affecting the quality of life have their genesis in the changing ecology of childhood. Many therefore feel that it is time to attempt to re-gain a degree of understanding, control and direction over what is happening to our children in their most vital, vulnerable years.⁵

UNICEF Innocenti Research Centre

The United States (US) and UK ranked at the bottom of a UN survey of child welfare in 21 wealthy countries that assessed subjects from infant mortality to whether children ate dinner with their parents or were bullied at school.⁶

Children have had no direct voice and only a pretty weak indirect say in the key decisions concerning the places they live and play. They are getting more indirect say through regulation on the use of planning gain in development, on the actual quality of play areas, playgrounds and parks, and also some indirect say through things like youth parliaments, youth majors, youth councils and a growing recognition that children should be allowed to speak for themselves and not through an intermediary.

5 Report Card 7 Child poverty in perspective: An overview of child well-being in rich countries, 2007

6 The Washington Post, 15 February 2007, commenting on Unicef study.

style of partnership between planners, architects and one particularly memorable event, to the Prime Minister programme. This could be a very exciting field for a new schools through the Building Schools for the Future are becoming more involved in design decisions for which claimed to represent them). Others have helped strikingly different to those coming from the organisations and Deputy Prime Minister, where their messages were and then presenting recommendations to ministers (at teenagers living on estates in interviewing their peers children in decisions—for example engaging young than seeing them solely as passive beneficiaries others on the one hand and children on the other; rather beginning to have some influence on schools. Children shaped provision of leisure facilities. Similar ideas are Government has experimented at times with involving

Old Age and Demography

and especially from downsizing homes, to pay for it. of disposable income, from a lifetime of well-paid work A significant proportion of them will have a great deal city centres, wanting culture, nightlife, fun, food, etc.. are likely to involve many people moving three or tour with, and design for, new patterns of ageing. These architects, have been astonishingly slow to grapple not caught up at all with the extraordinary increase in that one of them will reach 100. Social attitudes have who both reach 65 today, have a 17 per cent chance the spectrum; adapting spaces, buildings and particularly living after retirement; increasingly moving back into generation will possibly have ten to 15 years of intense more complicated set of life patterns. The baby boomer times after retirement and going through an increasingly professions, including developers, planners and life expectancy of the UK population, and the building homes for a very different pattern of old age. A couple, The second of the battlegrounds is at the other end of

Living and Community

also require extended terminal care as morbidity, if not without stairs; and for much more pervasive technology mortality, increases may need attention. Large numbers of the elderly will to monitor constantly their health for symptoms that periods requiring various degrees of care; for buildings But, equally, many people will spend much longer

accommodate these very different patterns of old age. alternative to staying in the house they have always showing that many people in their 60s and 70s want either cluster together two, three or four generations. the ability to pay for them. complex market, both in terms of a need and a desire destroyed the capacity for it in the past. It will be a very planning and tower block design and the way that they about age is telling us that mutual support is all without it being intrusive. Everything we are learning potential and capacity for mutual support in old age, sectors. One of the major requirements will be for the The same will be true in the personal care and health between building, design, and planning and finance to to have to be a major set of changes at the interface to live in clusters of perhaps six or seven houses as an Similarly the work I have been doing in Australia is many more communities and housing models, which the world to house a family in which five generations for different freedoms, products and services as well as important, which again takes us back to the excesses in lived in, or moving into a care home. There is going lived under one root. In this decade there will be Philadelphia was earlier this decade the first city in

system will have to help a growing population with long disease and cancers—look after themselves and those term, chronic diseases—from diabetes and MS to heart As life-spans increase, hospitals and the healthcare

> a wide range of voluntary organisations. But, the critical point is that it will have to be grounded in self-efficacy support networks constructed around the frail elderly or skills of self-responsibility and cooperation, as well as and with periodic visits to clinicians. It will require new by the NHS, informed by the best knowledge available, polyclinics—it will be provided by people themselves, end of the borough than the other. Hamlets—have left life expectancy 13 years longer at one into inequalities that, in the borough where I work—Tower and social efficacy too, especially if it is to make inroads work of projects like The Expert Patients programme and more human-centred, holistic approach that builds on the disabled children. It will, in other words, require a much and by those around them day in and day out, supported first century will not come from hospitals, or doctors, or around them. Most of the care provided in the twenty-

Climate Change

climate change and carbon reduction, but the much that is already sourcing the majority of its food from within readily available oil (Soviet oil in Cuba's case); it is a city example of a place transformed by the end of cheap or localities are organised and a city like Havana provides an rural living. We can already see this changing the way broader shift to models of sustainable urban and indeed The third big shift is going to be not just awareness of its own borders.

encouragement for local sourcing; more visible farmers quality special production in and around cities; far more far greater use of different travel modes, from electric, the surviving world of supermarkets. There would be markets; organic deliveries, etc., probably alongside be a revival of urban allotments and small-scale highcarbon prices might look like. It is likely that there would Havana is a pointer to what a world with far higher

rented and shared cars, to smart bicycles and to prominent walking routes in all cities, whether Bogotá, which might already be an exemplar for where we are heading or Los Angeles or even Dubai.

Bogotá is an unusual example of a developing world city. Under two pioneering mayors it has spent huge amounts on cycle paths that run, not just through the city, but right out into the countryside. Of course many Dutch towns, such as Groningen, in one of the richest areas in Europe, have long had a very strong bicycle-orientated transport system. These models of development are very different from the car-based visions of supermarkets, suburbs and ring roads, of which Los Angeles has been the dominant model for the last 60 years, and for which time is running out.

Equally, C40, the grouping of the world's largest cities, all committed to tackling climate change, is discussing the potential shift to neighbourhood energy systems, and energy systems that mainly use urban waste as the source of energy, with combined heat and power (CHP) systems in the localities. This will change not only how we pay for energy but also the psychology of localities, where you are predominantly creating your own energy rather than relying on very big coal-fired power stations or on imported oil. This is another dimension to the re-localisation and recapture of space by communities: create your own rather than the drift to ever-larger scale and ever increasing dependence on big technical systems.

Connectivity and the Sense of Place

The fourth strand is the role of the web and ICT, which is already transforming the sense of locality and place in areas of high connectivity. It has turned out to be a far more interesting impact than was feared ten or 20 years ago. It is becoming, in many different ways, a tool for the re-assertion of locality and for the particularity and ownership of place.

Technology is beginning to create new communities much more directly. There has been experimentation in some countries along the lines of giving everyone in the street the email addresses of everyone else in the street or by establishing neighbourhood web sites, exchange systems and/or neighbourhood news services. In almost every case, the effect of these IT initiatives has been to increase the amount of face-to-face contact people have with their neighbours; knowing about their neighbours has encouraged the feeling that new arrivals were part of the community too. Far from the internet and communication technologies pulling people away from place as was warned and feared, the technology has been able to simultaneously establish local as well as global bonds.

7 www.fixmystreet.com is

Iwo Examples

One is a project, which The Young Foundation launched earlier this year with MySociety and which won a prize for the best new civic media. Called Fix My Street, it is a simple website using Google maps.⁷ Any citizen can report a broken piece of civic infrastructure, an abandoned car or anything like that. On the website, enter the postcode, click on the interactive map and send a message to the responsible person in the council whose job it is to fix it. This is done publicly so that anyone else can comment and see whether the problem is fixed promptly or not.

Sites like Fix My Street are making space more visible and collectively owned than it was, or could have been, in a pre-web era. There are now people working on a version of this called Fix My Planet, which again uses Google maps to identify particularly high emissions from buildings, factories and so on and, as has happened with the Clean India project, in India, it is mobilising teenagers as the guardians of ecology space.

Another example is one for which we have so far only developed a prototype. Called www.yourhistoryhere, it is a site that is intended to develop and create new membranes for the city. If you walk along a street in East London, in Glasgow or Manchester; it is very difficult to get any sense of what happened there in the past; what information or memories exist about that place; whether any significant events took place or people lived or worked there: from battles to local celebrities. There are various routes into a city's past, through books in libraries and so on, but they are almost inaccessible and very slow to interrogate.

are walking down Princess Street in Edinburgh, if you alive by technology passions and its history, becomes vocal and is brought which is normally mute in terms of its meanings, its want, you can talk to the buildings. It means the city, via a mobile phone or a handheld device, so that as you make the past very immediate and, ultimately accessible information about places using the web and, in this way, the bombs fell during the Blitz; or even a piece of film. walking down the street in the 1920s or in the 1940s, as written there or a crucial meeting held in an upstairs these membranes will just be writings on events that about a place, its past and significance. Some of the base map which can then be used to find out recordings of oral history; people saying what it was like room. Such pieces of information can be layered over have been a great demonstration, or maybe a novel was happened in a particular house, street or park. It may its successors and layer a series of membranes over The idea is that you steadily build up, layer upon layer, Again, the very simple idea is to use Google maps or

Technology has the capacity to re-awaken the local and make places meaningful. We thought this was

particularly important for new immigrants, and for people coming to an area such as the East End, from Somalia or Bangladesh, who, at the moment, have no way of knowing about the events and history of the area, what is meaningful, what happened in the past and why they matter to others. I think we are going to see an extraordinary explosion in the next ten to 20 years of innovation around the technology of place—based initially around Google maps and Google Earth but potentially going off in many other different directions as well.

olicing

French cities in recent years. The experts were often sceptical about having more fundamental rethink and the start of micro-policing—an experience of rioting in the UK in the 1980s, in Brixton riots equivalent to those that have repeatedly swept despite severe social dislocations, the UK has not seen ubiquitous. It is also, of course, one of the reasons why efforts of the media to convince people that crime is but also why fear of crime has fallen despite the best remarkably over the last 15 years (by at least a third) one of the reasons not only why crime has fallen so community-based model of policing is undoubtedly accessible and visible police. But this shift to a more new styles of policing (such as the return to bicycles) the Police Community Support Officer scheme) and has reinforced the growth of new roles (in particular recent incarnation started in Tower Hamlets in London accountable to very local areas. This trend—which in its local level, getting to know neighbourhoods and being that their success depends on working at a much more effects of bad policing. The police have recognised attention to small details to avoid the snowballing and in Toxteth and in the northwest in 2001 prompted a In many ways British policing leads the world. The

Well-being

actions that also make people feel good about themselves another is aimed at isolated elderly people; and a third strand involves young people learning how to be resilient; of success, such as jobs and school performance. Work also thinking hard about how they can improve well-being neighbours, and another seeking environmentally useful place—including one exploring the data which shows that on parenting. Several of the strands are very much about South Tyneside) on an ambitious programme of work to working in three areas (Manchester, Hertfordshire and the OECD amongst others. The Young Foundation is new metrics of well-being, with active engagement from is underway in many cities around the world to define rather than focusing solely on more traditional measures to reach the mainstream agenda. Many local areas are Over the next few years, the subject of well-being is going and their communities. happiness levels correlate with how well you know your test out what really has an impact on well-being. One

Governance

To make the most of these many ideas we need to rethink governance. The irony of local government is not just that it does not govern much: it is also that it is not very local. Our lowest tier of local government is still very distant from most people, with an average size of about 115,000 people, compared to more like 10,000 in most Western countries. One consequence is that the UK has one elected representative for every 3,500 citizens whereas France has one for every 100 people. There almost everyone knows someone who is involved in government and representatives are closely involved in their communities.

While the UK has centralised, almost every other major country has gone in the opposite direction. Countries as

varied as Italy, Spain, France, India, China and Brazil have been passing power downwards. The argument used to justify the UK's peculiar stance was that centralisation would deliver better services and better results. Whitehall, we are told, is simply more efficient than town halls. This argument looks less credible in the wake of lost data and the multiple cock-ups around migration, and it is even less credible when you look at the facts: the most recent surveys of public service performance show the UK bumping along at the bottom with the US, while countries with much more decentralised systems are well ahead on measurable outcomes.

Many of the big trends which are likely to shape the next few decades point in a localist direction. Climate change is encouraging people to think again about sourcing local food, working locally, driving less and walking more. Equally, an ageing population is likely to care more about the local quality of life. Even the internet is, paradoxically, doing much to strengthen local ties as people find new ways to link up with others living near them.

For all of these reasons the time is ripe for a turn against centralisation, and for passing power not just from national government to local authorities, but also from local councils right down to neighbourhoods. This is where democracy needs to start, ideally with directly elected neighbourhood councils, a modernised version of existing parish councils, which should be responsible for issues such as public spaces and play areas. Modest annual precepts (for example £20 a year) would provide significant enough budgets to get a lot done. I would encourage these neighbourhood councils also to have formal influence over the council when it is debating issues that affect the area, for example parking policies.

But the top priority is to establish institutions with the power to fix the day-to-day problems that are so often most infuriating to residents.

government needs to be challenged from above as well are many fewer truly dire councils than a decade or two doubt national targets will ever disappear entirely, but a reversal of centralisation in inspections and targets. I with the relatively marginal taxes like business rates and and spending pass back to local government, starting off ambitious politicians want to go onto the backbenches in Commission or the OECD. the challenge they occasionally get from the European as from below, just as national governments benefit from ago partly because of the pressure from inspections. Loca is that external pressure can improve performance. There to specific locations' needs. One reason for keeping some they are being made more flexible and more responsive ticket items, income tax and VAT. We are already seeing taxes on development, but, in time, moving onto the big critical to this, and although government has dithered they will also attract more people to stand. Money is But, as councils regain the power to make real decisions, city or a county. It will take a long time to turn that around would automatically think of standing for public office. ago the most energetic and able people in the community I'm convinced that we will see some control over taxation Westminster, not to prove themselves running a town or a Now the average age of councillors is 58 and most isn't something that can be done quickly. Half a century We then need to re-empower local government itself. This

Not a Broken Society

One of the worst things that has happened to many communities around the world is when high levels of crime often associated with drugs, lead people to turn inwards and distrust those around them. In the late 1980s/early

1990s it was almost possible to correlate by class how much people talked to their neighbours, but, also, in reverse correlation, how much they trusted their neighbours. In poorer areas, where people had no choice but to interact with those around them, they were becoming less and less trusting of their neighbours, whereas in more prosperous areas, where people did not interact that much, they felt comfortable and far more trusting. This reversed the social cohesiveness of the 1950s and earlier, when the poorer and more deprived areas would have had the much tighter social bond.

But over the last decade most of the evidence suggests that these trends have gone into reverse. Research on poorer neighbourhoods shows that most have improved with significantly lower crime, more jobs and better health outcomes. Indeed in research done by the LSE there is a stark comparison between the UK and the US and others. Where poor US neighbourhoods have remained poor and often declined, even while the cities around them have enjoyed the long economic boom, the British ones have generally improved. A large part of the reason is that the British state has continued to be active, providing services, healthcare and schools, as well as investing in regeneration

Yet, in the last year David Cameron, Ian Duncan Smith and the Archbishop of Canterbury have all, in a single week, described the UK as a 'broken' society. Readers of newspapers could easily believe this—yet the claim flies in the face of the evidence. Social capital did fall from the 1950s through to the 1990s, but it appears that it has been on the rise again in the last ten years. Not by a large amount, admittedly, but perhaps this is not surprising since this is also the period that has seen the largest fall in crime in the century. Surveys also show that people feel more comfortable in their communities since their willingness to help their neighbours appears to be going up.

There are undoubtedly many things that are getting much worse rather than better, but, on the whole, it is very hard to claim that the UK is a more broken society than at any other time. If you look, for example, at generational relationships, they were far worse in the 1960s and 70s—with much more distrust and disconnection between generations—than there is now. If you look at distrust between the races and at levels of racism, again, it is substantially less than a generation or two ago.

Communities also remain quite strong and people are naturally quite helpful to each other. A Mori survey last year for The Young Foundation looked at where people turn for help. They looked at a range of situations from help in the garden all the way to dealing with a serious illness. It confirmed that, overwhelmingly, the important sources of support are still friends and family, with family being far and away the most important. The market and the state are much less important in people's everyday lives; organised religion is almost invisible.

This strength can also be seen in the remarkable resilience of British communities. The past decade has brought a phenomenal number of migrants to the UK (and to mention just one figure, over 27 per cent Londoners recorded by the 2001 Census, were born outside the UK).8 Yet, so far, the response has been calm—no widespread riots, no dramatic swing to racist parties. Even infrastructure systems, which appear stretched, are, in fact, against expectations, functioning perfectly adequately. That is not to say that there aren't big challenges—and a challenge more for London than for other places is how to cope with this great fluidity and high turnover of people.

How fears are talked about matters because it can lead to very different responses. The fears of strangers in recent years have encouraged largely technical solutions. The UK

or Ney Facts for Diverse For Diverse Communities: Ethnicity and Faith, Greater London Authority, Data Management and Analysis Group, 2007

is exceptional worldwide for its 4.3 million CCTV cameras and for the fact that the population is relatively relaxed about this intrusion into their lives. The phenomenal increase in video surveillance, in speed cameras, the commercial use of personal identities and a community's CCTV being made available for communities to self-monitor—examples include the police publishing photographs on the web of curb crawlers or people dealing in drugs outside a tube station—is changing the social dynamics and character of a place, with all the delicate interdependencies that sets in motion. Public spaces were once quite private—now they are not.

The alternative, which uses the presence of people to reduce fears, have been sidelined and this has happened during a period when many roles—park keepers, station wardens—have been cut back. But experience suggests that the presence of people is a better way of making spaces safe: a good flow of people, plenty of eyes and some official or semi-official roles responsible for making spaces work (like town centre managers or estate concierges).

Belonging

The study Family and Kinship in East London, mentioned earlier, portrayed a set of very dense ties of belonging: both to place and to people; mainly through matriarchs, strong women who had held the community together. When it was published, the study was an argument against the dispersal of communities to Essex and destroying the things that made the community work.

9 Young, Michael and Peter Willmott, Family and Kinship in East London, 1957, Harmondsworth: Penguin, p. 56

The mothers represent tradition. They hold to religion and to the old ways more tenaciously than their children, and may be up against the more modern ideas learnt by the wives, and even more by the husbands, from sources outside the family.9

40 years later, some of the same team, including Michael Young, went back to the same streets to see what had happened, and discovered that many of the same patterns of living and community could now be observed in the Bangladeshi population living in the same streets the former white working class had lived in the 1950s and who were the subject of the first study. They found very similar dense networks of mutual support, with women playing pivotal roles, although possibly different in nature, and with the street remaining a very live place of interaction.

10 Dench, Geoff, Gavron Kate and Young Michael, The New East End: Kinship, Race and Conflict, 2006,

Back in the nineteenth century, a lot of people were moved out of the British countryside and away from very stable communities. They were uprooted and put into cities which were as close to visions of hell as one could imagine—utterly atomised, utterly anomic, with very high levels of crime and disease and appalling poverty. And yet, within a generation or two, they had become settled and developed a fairly strong sense of community, so that by the middle of the twentieth century they thought of themselves as having always been in East Manchester or East London, or wherever, with these places being seen as exemplars of strong communal life.

In recent years we have been through another phase of dislocation and de-urbanisation, with the loss of jobs with, in some cases, de-population being followed by the arrival of a large migrant community. In areas such as East London, it is very striking how people have lost the sense of belonging they once had. If they and their family have lived for a long time in an area that is now full of newcomers they may feel they have lost their place, their icons and their memories. But, equally, many of the new migrants do not feel they really belong there either. The Young Foundation, with its East End roots, has been focusing on these issues. We've been trying

to understand better what makes a person, be he/she she a newcomer or a long-term inhabitant feel he/she belongs, or, alternatively, does not belong in a place. The Foundation has been carrying out research in Barking and Stoke, in part trying to understand support for the British National Party through the lens of belonging, and, out of it I think we have come up with a very simple way of thinking about this, which, if it is right, is very different from some of the other theories in circulation, such as the theory of social capital put forward by Robert Putnam in Bowling Alone, 1995.

Whether you feel or believe you belong depends in part on the messages you receive from your immediate environment. Human beings are intrinsically programmed, for clear evolutionary reasons, to tell whether they fit in and are in an environment that will help them to survive or not. We all are very adept at picking up cues from the people around us as to whether we belong or are welcome in a particular place or situation. Building from that very simple starting point, and thinking about an individual in a definite location—a Somali in Tower Hamlets or a white former car worker in Dagenham perhaps—we have come up with an approach that looks at the feedback people get from a place and the subliminal messages that place sends you about your position in it.

Some of these messages will be social: about the presence of friends and family to look after you in times of crisis. Some will be economic, telling you if this place will provide you with a living and with a job, with some recognition of your value in having something to contribute. If you are unemployed or face discrimination there will be cultural messages relating to whether you see your way of life reflected in the official culture, events and festivals, or not. The physical shape of places

communicates safety or threat. There will be messages about politics; if you see people like yourself in positions of power, or in a position of authority in religion or in the market. There will also be the messages you get from your fellow citizens—whether they look at you with hostility and distrust, or whether you feel safe and indeed whether you are in fact safe.

still rare and the cultivation of belonging has not been a small numbers, the UK is very bad at making them feel are often based on factual misinformation about such able to adjust these feedback messages to suit new or anyone else. priority for councils, developers, housing associations the wider community. But, overall, such initiatives are community lays on meals and events to explain itself to is a 'meet the neighbours' programme, where each sense of belonging. We can and should learn lessons welcome and at providing a route to achieving of a BNP. Equally, for many of the migrant groups coming things as housing allocations, but, nevertheless, they are in jobs and their culture is worthless. These messages that their skills are not wanted, they are not wanted getting very negative feedback messages: messages not just in London but also in other parts of the UK, are circumstances. Many white working class communities, human environment around us. The great challenge to the feedback we get from both the physical and the integration, for example in lottenham, where there There are some good small-scale examples of movement devoted to welcoming and integration. receptions tor new migrants and has a whole civic trom places such as Canada, which holds dinners and into the UK, particularly the ones arriving in relatively important and are tuelling things such as the rise of the for many cities going through rapid change is in being The sense of belonging is usually a rational response

> it. Such an analysis can suggest ways for any particular excluded by everything else which is going on around housing estate in Sunderland that feels completely or excluded. You could compare this to an all white system that leaves relatively few feeling alienated in the local economy. It is a reasonably open political getting strong teedback through a range of sources and diverse social areas but with the different groups all capital. Our model indicates that you can have very diverse areas you will get lower social trust and lower otherwise might tear it apart. area to deal with causes of alienation and exclusion that friends and families in the area and able to get jobs diverse part of North London, with most people having Thatcher's constituency, but has since become a very Finchley would be a good example. It used to be Mrs routes, validating and recognising them as belonging. has proposed. He has argued that where you have more This, as I have said, runs counter to what Robert Putnam

The power of a simple model like this comes down to what is at the heart of this book, which is how people and environments relate to each other. The messages that people receive from their environment; whether they fit in, are valued and have a place, or whether it is the other way around, and they are forced to exist in, and submit to, an essentially hostile environment.

The connecting thread behind all of this is that most people now expect to have much more say over many different dimensions of their lives than they did a generation or two ago. They expect it in terms of their identities, what happens in their kitchen, in their bedroom or in relation to politics. But how we organise physical space and make communities work and live has, in many respects, lagged behind. It is a sector dominated by very powerful architects, developers

and planners, who have learnt how to pay lip service to the public but are not so good at providing what is necessary and desired in practice.

What is the challenge for the next 15 years?

To shape places to fit human needs we need to start with some notion of what is likely to happen over the next 30 years to make sure we are prepared for it. For example, given what we know about Climate Change over the next few decades we need to re-engineer both our physical and supply infrastructure so that housing will remain comfortable, can cope with more extreme weather conditions and will be, able to run on close to zero carbon emissions. We need to make transport systems that are less car dependent, have energy systems that are based on neighbourhood networks; source more of our food locally and much else.

disadvantaged groups have access to the informal networks groupings. The state may have to intervene to ensure that of these concern economics; to ensure widespread access also come some subtler and more difficult tasks about how every competent place shaper needs to be thinking about of buildings and for mobility in towns and cities. Each and successful in 20 or 30 years' time. It is almost certain that up of the community so that people feel as if they belong. whether they are politicians or the police, reflect the make of the type that support society and that power structures, the skills required to fill them across most if not all social to the mainstream economy and to develop jobs and you cultivate long-lasting and resilient communities. Some these issues now. But out of the belonging argument will very straightforward implications for the physical design people coping with chronic disease. This alone has some there will be a larger elderly population with many more than behind it if you want your communities still to be It is undoubtedly better to be ahead of the curve rather

It is also important to know who makes places work. The Young Foundation has developed a tool called the Social Network Analysis Method. It is an internet-based questionnaire that helps build up a picture of who is influential and from what position. The analysis starts at the level of a town or district. In any one field, be it crime reduction or physical development, there will be dozens or hundreds of people working; some in local government; some in other agencies and some in the private sector. The information we acquire is used to map who helps whom and who provides information. It is a way of mapping collaboration within a community that also tells you who and where the blockers are.

We have also, last year, been using the method in King's Lynn, studying the local community from the bottom-up, to understand who are the people who make things happen in a low income neighbourhood. It should eventually become one of the mainstream methods for understanding the real social dynamic of places, a very different perspective from the classic diagrammatic and hierarchical view of organisations and very useful for patching in the most effective intelligence and communication methods for the locality.

If the question is how, with a community focus, do you prepare, over a ten to 20 year period, to tackle the big challenges ahead, be they radically halving carbon use, significantly reducing the percentage of chronic illness in the population, working with a significantly more diverse population that has a 25 per cent and not 90 per cent minority then there are not off-the-shelf answers. The way forward is make sure, as a nation, that places are experimenting with a lot of different models and that we are all collectively learning as quickly as possible which ones work and which ones

and roll out an improved approach. of housing models. We find what works, share the knowledge neighbourhood waste and we experiment with different kinds neighbourhood energy systems of different kinds and with do not. With this evolutionary approach, we experiment with

slightly flawed since you can never discover what it is that will try the next thing. What else do you expect me to do?". school and then four years to know what is really working works in time, because it takes three years to build a new because the timescale of the BSF programme makes it Building Schools for the Future programme. I say curiously It is an approach that, curiously, has also been applied in The "course I am going to try anything and if some things fail I Depression: dealing with mass unemployment, he said of to apply in politics. Roosevelt famously did it during the While it is a mainstream approach for science it is harder

attitudes is fast and could become even faster, allowing at least at a conversational level. The pace of change in were then off limits, have started to become acceptable, quickly some of these ideas and potential policies, which then, in the 1990s, or in 2001, I have been surprised by how carbon emissions by 60 per cent by the year 2050. Although worked in government I oversaw the UK's strategy of cutting disaster across Europe. robust and hard-hitting policies to be adopted without few of the recommendations were politically acceptable I am possibly over-confident on climate change. When I

of commercial activity into virtual economic space. The real of trends. And, as long as we have enough time that is fine. economy is an acceleration of trends, not a dramatic reversal necessary rapidity, such as during with the energy crisis in the Many similar shifts have happened in the past, and with the What needs to happen in order to shift to a low carbon 1970s and even the recent de-materialisation of various parts

> transition. With a 50 year transition, it is a straight-forward question is whether we think we have a 50 year or a ten year extraordinarily challenging by any historical precedent. problem, but, if it is a ten or a 20 year transition then it is

interaction of three types of change process. in that respect, Climate Change is like urban change. It is the Energy systems take many, many decades to turn around and

- bulbs and will ban certain categories of car. post-Kyoto treaties, which will order us to have energy efficient light Top down—command and control: the world of laws, regulation and
- 2 example low-energy processes or zero waste procedures, in competition investing in problem solving and efficiency gaining technologies; for between businesses The horizontal pressures of markets responding to uncertainties and
- energy systems. approaches to food and moves towards such things as neighbourhood Bottom-up pressure from communities and children, which, so far has made much of the running on life-style change and changing

as well as top-down push. Children in particular are becoming very powerful intergenerational change agents. Real progress is likely to depend very much on bottom-up pull

I think this may be much less difficult than say the first wave society did not destroy humanity with child labour and slavery many decades to establish a social contract, so that model of of Industrial Revolution capitalism, where it then took many

and appalling cities. Over time, people have negotiated a better balance with humanity—and are still trying to do so. We are probably 40 years into a similar story with the environment, of trying to ensure that we now have a model for the economy that does not utterly jeopardise nature and we have 40 to 50 years of experience of some of the ways of doing it. I do not see why it will be inherently harder now to undertake something similar to what we have already achieved in society, and, remember, we also had then the innumerable experts who said you could not ban child labour or slavery or introduce a welfare state or a health system without destroying economic growth. Exactly the same arguments are now made about climate change.

It is in places that we can see both the dangers of losing our belief in the possibility of shaping our own destinies and the opportunities. The worst fate for any place is to become fatalistic—to believe that there is nothing to be done. Modern politics grew out of localities—and the experience of improvement, public health, schooling, reducing crime, welfare, mutual help in the nineteenth century all paved the way for the confident democratic politics in the twentieth century. But the confident democratic politics, as we have known them have not been enough: again and again places have lost that sense of destiny and freedom and become victims of planners, developers, and global forces.

Places, however, can be autonomous but that requires a politics that is brought closer to home and it requires that citizens take responsibility for the world around them, rather than drifting into an angry but passive resentment. Today, that autonomy comes in the context of radically greater interdependence—of lives interwoven through the economy, flows of people and information. This is what drives so many of the most important movements of our time, from fair trade to Slow Food. Yet too few of our society's moral thinkers and even fewer of our institutions have adequately adapted to

this fact. Hopefully the next generation of places will truly demonstrate how you can be simultaneously local and global, strongly connected to those around you but also open to your place in the world.

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Much is already known about the state of the world 15 to 20 years from now. Almost all the buildings and infrastructure are already in place or in development—we replace our buildings etc., at a very slow pace. The great majority of the population who'll be living and working then, especially in the UK, have already been born and will have been educated in a school system that is familiar and predictable. The global population, however, will have increased from 6.7 billion in July 2007 to approximately 8 billion by 2025.

The climate will have changed, mainly as a result of the emissions of greenhouse gases of the past 50 and more years, but not by much. The temperature is predicted to be, on average, half a degree warmer, as well as varying over a greater range than at present. But, more significantly it will be understood to be changing, resulting in a strong feeling of uncertainty and insecurity. Rainfall will have reduced but will also become more extreme, i.e. tending to drought or flood. Resources, whether energy, water or food imports, will be in shorter supply; partly as a result of climate change but also due to regulations aimed at preventing the effects of global warming becoming worse. Transport will be constrained as a result but other technologies will have greatly improved the ability to economically communicate.

These changes form the context for this first series of five Edge Futures books, but it is not their subject: that is the impact of such changes and other developments on our daily lives, the economy, social and education services and the way the world trades and operates. Decision makers are already being challenged to act and formulate policy, in the face of the change already apparent in the years ahead. This set of books highlights how critical and important planning for the future is going to be. Society will expect and require policy makers to have thought ahead and prepared for the best as well as the worst. Edge

Futures offers a series of critical views of events, in the next two decades, that need to be planned for today.

The five books intentionally look at the future from very different viewpoints and perspectives. Each author, or pair of authors, has been asked to address a different sector of society, but there is inevitably a great deal of crossover between them. They do not always agree; but consistency is not the intention; that is to capture a breadth of vision as where we may be in 20 years time.

Jonathon Porritt in *Globalism and Regionalism* examines some of the greatest challenges before the planet, including climate change and demographic growth, and lays down the gauntlet to the authors of the other books. Porritt's diagnosis of the need to establish a new balance between the global and the regional over the years ahead and to achieve a 'Civic Globalisation' has an echo in Geoff Mulgan's call in *Living and Community* for strengthening communities through rethinking local governance and rebuilding a sense of place. Both are—perhaps professionally—optimistic that the climate change is a challenge that we, as a society, can deal with, while not underestimating the change that our society is going to have to undergo to achieve it.

Hank Dittmar, writing in *Transport and Networks* is less than certain, that currently, policies are adequately joined-up to deal with the issues that the recent flurry of major reports from the UK Government has highlighted: "Planning" from Barker, "Climate Change" from Stern and "Transport" from Eddington. He notes Barker's comment that "planning plays a role in the mitigation of and adaptation to climate change, the biggest issue faced across all climate areas"but that she then goes on to dismiss the issue. In its approach to all these reviews, the government has shown that it is more concerned

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with economic growth and indeed it has already concluded that the transport network needs no further fundamental reform. Dittmar believes otherwise, he calls for immediate solutions to support the development of the accessible, sustainable city.

Simon Foxell in *Education and Creativity* sees an even bumpier ride ahead, with progress only being made as a result of the lurch from crisis to crisis. Such discontinuities, will allow the UK to address many longstanding problems, from the personalisation of education to addressing the increasingly cut-throat international competition in creativity, innovation and skills—but not without a great deal of pain and chaos. Bill Mitchell, in the same volume, outlines a way of reconfiguring educational practice to develop just those skills that successful creativity-based economies are going to require.

In Working, Frank Duffy sees the end of road for the classic 'American Taylorist' office and the unsuitability of its counterpart, the European social democratic office. In their place, he proposes a new typology—the networked office—that will make better use of the precious resource that is our existing stock of buildings and allow greater integration into the life of the city. And, it is the city that all the authors come back to as a central and unifying theme—the dominant form of the millennium, the place where the majority of mankind now lives. Perhaps this is because, as Deyan Sudjic, Director of the Design Museum, has written recently; "The future of the city has suddenly become the only subject in town."

It is about the largest social unit that most of us can imagine with any ease and is a constant challenge economically, socially and environmentally. If we can work out what a sustainable city might be like and how to deliver it, then maybe we can sleep easier in our beds,

less afraid that the end of civilisation, as we recognise it, may be within our childrens', or our childrens' childrens', lifetime. All the component parts of the Edge Futures studies come together in the city; where the community meets the office buildings, the schools and transport system. The city is the hub of the regional response to world events and needs to become a responsive participant in formulating a way out of policy log-jam.

As this first series of Edge Futures shows, the task is urgent and deeply complex but also not impossible. It is only, assuming that we need to make the transition to a low carbon economy within ten to twenty years, in Geoff Mulgan's words: "extraordinarily challenging by any historic precedent."

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